INTERNET EXPLORER SETTINGS and LINKS FOR COGNOS REPORTING

INTERNET EXPLORER SETTINGS for STAR Cognos Reporting

Contents

Internet Explorer Browser Settings for STAR Cognos Reporting ........................................................................ 1

Recommended Settings for IE ............................................................................................................................. 1

Trusted Sites .................................................................................................................................................... 2

Custom Level Settings ...................................................................................................................................... 4

Compatibility Settings ....................................................................................................................................... 7

Link to STAR Default Fund Report to Test Settings ............................................................................................ 8

This document details Internet Explorer (IE) settings for compatibility with Cognos STAR reports.

Recommended Settings for IE

Internet Explorer and Firefox are the recommended browsers for Cognos usage. For a more detailed explanation, including reference to supported browser versions, reference the following document on the BI Competency Center (BICC) Sharepoint site: 13-Web Browser Support by IBM Cognos Software Components.docx - https://teamwork.ucsd.edu/sites/act-iti-dw/BICC/Shared%20Documents/13-Web%20Browser%20Support%20for%20Cognos%2010-2.docx?Web=1

To alter the required parameters, click on the tools icon in the upper right of any standard IE page or select Tools and then Internet options.
Trusted Sites
Select Internet Options and select the Security tab, then select Trusted Sites, then the Sites Button:
Verify that https://act.ucsd.edu appears in the list. If not, please add it in the area labeled “Add this Website to the Zone”, then click the Add button.

Then close the sites window.
Custom Level Settings
On the Security tab, select Custom Level.
Scroll down until you see: Use Pop-up Blocker. Click the Disable radio button.
Then scroll down until you see: Enable XSS Filter. Select the Disable radio button.

Click OK twice to Save the Changes.
Compatibility Settings
This will depend on your version of Internet Explorer (IE) that you are using. Below are the settings for IE version 11.

Select Tools from the Menu Bar and Select Compatibility View Settings. If UCSD.edu is not listed, please add it.

If you are using IE 9 or 10, the following instructions apply:
Link to STAR Default Fund Report to Test Settings
Close and then re-launch IE. You can test your settings and Cognos access by launching the STAR dashboard. Navigate to the Foundation Accounting page below (from foundation.ucsd.edu select “Financial Information”) and select STAR Dashboard.

You will then see a page providing additional related information. Select the STAR Dashboard hyperlink.
You will then be asked for your Active Directory (AD) userid and password. Once authenticated, you will see the STAR dashboard related page. If you’ve applied the settings described here and continue to experience Cognos report issues, please send an e-mail to: act-ea@ucsd.edu

This will create an automated incident (Footprints) ticket for tracking purposes. Please include any error messages, screen shots and other supporting detail with your e-mail.